Coverage for: Individual/Family | Plan Type: PPO

Blue Cross Blue Shield of Illinois: Blue Choice Preferred Bronze PPOSM 202

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.bcbsil.com/bb/ind/bb-bpsh32bceiilp-il-2021.pdf</u> or by calling 1-800-541-2768. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-855-756-4448 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|--|
| What is the overall deductible? | Individual: Participating \$4,500; Non- Participating \$15,000 Family: Participating \$13,500; Non- Participating \$45,000 | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. In-Network Preventive Health Care services are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Individual: Participating \$6,900; Non- Participating Unlimited Family: Participating \$13,800; Non- Participating Unlimited | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | <u>Premiums</u> , <u>balance-billed</u> charges, and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>www.bcbsil.com</u> or call 1-800-541-2768 for a list of <u>Participating Providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |

| Common | | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|-----------------------------|--|--|--|---|--|
| Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Information | |
| | Primary care visit to treat an injury or illness | 40% <u>coinsurance</u> | 50% <u>coinsurance</u> | Virtual Visits: 40% <u>coinsurance.</u> See your benefit booklet* for details. | |
| If you visit a health care | <u>Specialist</u> visit | 40% <u>coinsurance</u> | 50% <u>coinsurance</u> | None | |
| provider's office or clinic | Preventive care/screening/ immunization | No Charge; <u>deductible</u> does not apply | 50% <u>coinsurance</u> | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | Freestanding Facility: 30% coinsurance Hospital: 40% coinsurance | 50% <u>coinsurance</u> | <u>Preauthorization</u> may be required; see your benefit booklet* for details. | |
| ii you nave a test | Imaging (CT/PET scans, MRIs) | Freestanding Facility: 30% coinsurance Hospital: 40% coinsurance | 50% <u>coinsurance</u> | <u>Preauthorization</u> may be required; see your benefit booklet* for details. | |

| Common | | What Yo | u Will Pay | Limitations, Exceptions, & Other Important |
|--|--|--|---|--|
| Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Information |
| | Preferred generic drugs | Preferred - 20% <u>coinsurance</u> Non-Preferred - 25% <u>coinsurance</u> | Retail - 25% <u>coinsurance</u> | Limited to a 30-day supply at retail (or a 90-day supply at a <u>network</u> of select retail pharmacies). |
| Market and describe to the | Non-preferred generic drugs | Preferred - 25% <u>coinsurance</u> Non-Preferred - 30% coinsurance | Retail - 30% <u>coinsurance</u> | supply at a <u>network</u> of select retail pharmacies). Up to a 90-day supply at mail order. <u>Specialty drugs</u> limited to a 30-day supply. Payment of the difference between the cost of a |
| If you need drugs to treat your illness or condition More information about prescription drug | Preferred brand drugs | Preferred - 30% <u>coinsurance</u> Non-Preferred - 35% <u>coinsurance</u> | Retail - 35% <u>coinsurance</u> | brand name drug and a generic may also be required if a generic drug is available. All Out-of-Network prescriptions are subject to a |
| coverage is available at www.bcbsil.com/rx21 | Non-preferred brand drugs | Preferred - 35% <u>coinsurance</u> Non-Preferred - 40% <u>coinsurance</u> | Retail - 40% <u>coinsurance</u> | 50% additional charge after the applicable copay/ <u>coinsurance</u> . Additional charge will not apply to any <u>deductible</u> or out-of-pocket amounts. You may be eligible to synchronize your |
| | Preferred <u>specialty drugs</u> | 45% <u>coinsurance</u> | 45% <u>coinsurance</u> | prescription refills, please see your benefit booklet for details. |
| | Non-preferred specialty drugs | 50% <u>coinsurance</u> | 50% <u>coinsurance</u> | ioi detaiis. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | Freestanding Facility: \$600/visit plus 30% coinsurance Hospital: \$600/visit plus 40% coinsurance | \$2,000/visit plus 50% coinsurance | Preauthorization may be required. For Outpatient Infusion Therapy, see your benefit booklet* for details. |
| | Physician/surgeonfees | \$200/visit plus 40% coinsurance | 50% <u>coinsurance</u> | |
| | Emergency room care | \$1,000/visit plus 40% coinsurance | \$1,000/visit plus 40% coinsurance | Per occurrence <u>copayment</u> waived upon inpatient admission. |
| If you need immediate medical attention | Emergency medical transportation | 40% <u>coinsurance</u> | 40% <u>coinsurance</u> | <u>Preauthorization</u> may be required for non- emergency transportation; see your benefit booklet* for details. |
| | <u>Urgent care</u> | 40% <u>coinsurance</u> | 50% <u>coinsurance</u> | None |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$850/visit plus 40% coinsurance | \$2,000/visit plus 50% coinsurance | <u>Preauthorization</u> required. |
| | Physician/surgeonfees | 40% <u>coinsurance</u> | 50% <u>coinsurance</u> | Preauthorization required. Preauthorization penalty: \$1,000 or 50% of the eligible charge In-Network, \$500 Out-of-Network. See your benefit booklet* for details. |

 $^{{}^*}For more information about limitations and exceptions, see the \underline{\textit{plan}} or policy document at \underline{\textit{www.bcbsil.com/bb/ind/bb-bpsh32bceiilp-il-2021.pdf}.$

| Common | | What Yo | u Will Pay | Limitations, Exceptions, & Other Important |
|--|---|--|---|---|
| Medical Event | Services You May Need | Participating Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Information |
| If you need mental health, behavioral health, or substance abuse | Outpatient services | 40% <u>coinsurance</u> for office visits; 30% <u>coinsurance</u> for other outpatient services | 50% <u>coinsurance</u> | <u>Preauthorization</u> may be required; see your benefit booklet* for details. |
| services | Inpatient services | \$850/visit plus 40% coinsurance | \$2,000/visit plus 50% coinsurance | <u>Preauthorization</u> required. |
| | Office visits | 40% <u>coinsurance</u> | 50% <u>coinsurance</u> | Cost sharing does not apply for certain preventive services. Depending on the type of services, |
| If you are pregnant | Childbirth/delivery professional services | 40% <u>coinsurance</u> | 50% <u>coinsurance</u> | coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
| | Childbirth/delivery facility services | \$850/visit plus 40% coinsurance | \$2,000/visit plus 50% coinsurance | une obo (i.e. unrusourru). |
| | Home health care | 40% <u>coinsurance</u> | 50% <u>coinsurance</u> | Preauthorization may be required. |
| | Rehabilitation services | 40% <u>coinsurance</u> | 50% <u>coinsurance</u> | Preauthorization may be required. |
| If you need help recovering or have other | <u>Habilitation services</u> | 40% <u>coinsurance</u> | 50% <u>coinsurance</u> | rieautilolization |
| special health needs | <u>Skilled nursing care</u> | 40% <u>coinsurance</u> | 50% <u>coinsurance</u> | <u>Preauthorization</u> may be required. |
| | <u>Durable medical equipment</u> | 40% <u>coinsurance</u> | 50% <u>coinsurance</u> | <u>Preauthorization</u> may be required. |
| | <u>Hospice services</u> | 40% <u>coinsurance</u> | 50% <u>coinsurance</u> | <u>Preauthorization</u> may be required. |
| | Children's eye exam | No Charge; <u>deductible</u> does not apply | Up to a \$30 reimbursement is available; <u>deductible</u> does not apply | One visit per year. Out-of-Network reimbursement will not exceed the retail cost. See your benefit booklet* (Pediatric Vision Care Benefits) for details. |
| If your child needs dental or eye care | Children's glasses | No Charge | Reimbursement is available; deductible does not apply | One pair of glasses per year up to age 19. Reimbursement for frames, lenses and lens options purchased Out-of-Network is available (not to exceed the retail cost). See your benefit booklet* (Pediatric Vision Care Benefits) for details. |
| | Children's dental check-up | Not Covered | Not Covered | None |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Dental care (Adult)

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Routine eye care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Abortion care
- Bariatric surgery
- Chiropractic care (limited to 25 visits per calendar year)
- Cosmetic surgery (only for the correction of congenital deformities or conditions resulting from accidental injuries, scars, tumors, or diseases)
- Hearing aids (for children 1 per ear every 24 months, for adults up to \$2,500 per ear every 24 months)
- Infertility treatment (covered for 4 procedures per benefit period)
- Private-duty nursing (with the exception of inpatient private duty nursing)
- Routine foot care (only in connection with diabetes)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the plan at 1-800-541-2768. You may also contact your state insurance department at 1-877-527-9431. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-541-2768 or visit <u>www.bcbsil.com</u>, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Illinois Department of Insurance at (877)527-9431 or visit https://insurance.illinois.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-541-2768.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-541-2768.

Chinese (中文): 如果需要中文的帮助、请拨打这个号码 1-800-541-2768.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-541-2768.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| I he <u>plan's</u> overall <u>deductible</u> | \$4,500 |
|--|-----------|
| Specialist coinsurance | 40% |
| ■ Hospital (facility) copay/coins | \$850+40% |
| Other coinsurance | 40% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost \$12,700 |
|-----------------------------|
|-----------------------------|

In this example, Peg would pay:

| Cost Sharing | | |
|----------------------------|---------|--|
| <u>Deductibles</u> | \$4,500 | |
| Copayments | \$900 | |
| Coinsurance | \$400 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Peg would pay is | \$5,860 | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| The plan's overall deductible | \$4,500 |
|-----------------------------------|-----------|
| ■ Specialist coinsurance | 40% |
| ■ Hospital (facility) copay/coins | \$850+40% |
| Other coinsurance | 40% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

| Total Example Cost | \$5,600 |
|--------------------|---------|
| | |

In this example, Joe would pay:

| Cost Sharing Cost Sharing | | |
|----------------------------|---------|--|
| <u>Deductibles</u> | \$4,500 | |
| Copayments | \$0 | |
| Coinsurance | \$300 | |
| What isn't covered | | |
| Limits or exclusions | \$20 | |
| The total Joe would pay is | \$4,820 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$4,500 |
|---------------------------------|-----------|
| ■ Specialist coinsurance | 40% |
| Hospital (facility) copay/coins | \$850+40% |
| Other coinsurance | 40% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)
Rehabilitation services (physical therapy)

| l otal Example Cost | \$2,80 |
|---------------------|--------|
| | |

In this example, Mia would pay:

| Cost Sharing | |
|----------------------------|---------|
| <u>Deductibles</u> | \$2,400 |
| <u>Copayments</u> | \$400 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$2,800 |

Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator

300 E. Randolph St.

35th Floor

Chicago, Illinois 60601

Phone:

855-664-7270 (voicemail)

TTY/TDD: Fax:

855-661-6965 855-661-6960

Email:

CivilRightsCoordinator@hcsc.net

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services 200 Independence Avenue SW

Room 509F, HHH Building 1019

Washington, DC 20201

Phone: TTY/TDD:

800-368-1019 800-537-7697

Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf Complaint Forms: http://www.hhs.gov/ocr/office/file/index.html If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost.

To talk to an interpreter, call 855-710-6984.

| Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984. |
|--|
| إن كان لديك أو لدى شخص تساعده أسئلة، فلديك الحق في الحصول بلع المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة اللتحدث مع مترجم فوري، اتصل بلع الرم 6984-710-855. |
| 如果您,或您正在協助的對象,對此有疑問,您有權利免費以您的母語獲得幫助和訊息。洽詢一位翻譯員,請撥電話 號碼 855-710-6984。 |
| Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un nterprète, appelez 855-710-6984. |
| Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an. |
| જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયક્રમ બાબતે પ્રશ્નો હોય, તો તમને વિના ખયેર્, તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો હક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો. |
| यिद आपके, या आप जिसकी सहायता कर रहे हैं उैसके, प्रश्न हैं, तो आपके अपनी भाषा म निःशुल्क सहायता और जानकारी प्राप्त करन का अधिकार है। किसी अनवादक स बात करन क लिए 855-710-6984 पर कॉल करें।. |
| Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984. |
| 만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가 필요하시면 855-710-6984 로 전화하십시오. |
| T'áá ni, éí doodago la'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwoł dóó bína'ídíłkidígíí bee nił h odoonih. Ata'dahalne'ígíí bich'į' hodíílnih kwe'é 855-710-6984. |
| اگر شما، یا کسی که شما به او کمک می کنید، سؤالی داشته باشید، حق این را دارید که به زبان خود، به طور رایگان کمک و اطلاعات دریافت نمایید جهت گفتگو با یک مترجم شهافی، با شماره تمسا حاصل نمایید 894-710-858 |
| Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezplatnej informacji i pomocy we własnym języku. Aby porozmawiać z łumaczem, zadzwoń pod numer 855-710-6984. |
| Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984. |
| Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984. |
| اگر آپ کمو، یا کسی ایسے فرد کمو جس کسی آپ مہدد کررہے ہیں، کموئی سروال درپیش ہے تو، آپ کس اپنی زبان میں مفتحدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیمے، 8984-710-855 پر کال کریں۔ |
| Nếu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, gọi 855-710-6984. |
| |